

ATISHI

Minister

Education, Higher Education, TTE,
Finance, Planning, Revenue, PWD, Water,
Power, Services, Vigilance, Public Relations,
Law, Justice & Legislative Affairs

आतिशी

मंत्री

शिक्षा, उच्च शिक्षा, प्रशिक्षण एवं तकनीकी शिक्षा,
वित्त, योजना, राजस्व, लोक निर्माण विभाग,
जल, ऊर्जा, सेवाएँ, सतर्कता, जनसंपर्क,
विधि, न्याय और विधायी मामले



GOVT. OF NCT OF DELHI
राष्ट्रीय राजधानी क्षेत्र, दिल्ली सरकार
DELHI SECTT, I.P. ESTATE,
दिल्ली सचिवालय, आई०पी०एस्टेट,
NEW DELHI-110002

नई दिल्ली-110002

Email : atishi.delhi@nic.in

D.O. No. MIN 6 / 5439

Date : 11/09/2024

Respected Sir,

As you are aware, the Government of NCT of Delhi had envisaged the Bus Marshal scheme in 2015 to make our DTC and cluster buses safe for women and children. For almost 8 years from 2015 to 2023, these bus marshals continued to discharge their duties with utmost sincerity. The presence of a uniformed personnel in the public buses provided a sense of security to passengers, especially women and children, safeguarding them from anti-social elements. During the period when they were employed, several instances were reported where bus marshals prevented untoward activities from occurring in buses creating a positive friendly environment for travelling. This scheme was also important because of a sharp increase in the number of women commuters due to the introduction of the pink ticket scheme.

These Bus Marshals were primarily deployed through the pool of Civil Defence volunteers of Government of NCT of Delhi. Surprisingly, 8 years after the implementation of this scheme and its successful functioning, in a completely unforeseen move, their salaries were suddenly stopped on your orders. Their callout duties were ended on frivolous grounds, thus putting the Bus Marshal Scheme in a limbo. The main argument given was that the arrangement of deploying CDVs as Bus Marshals was not sustainable as there are adequate safeguards like CCTV cameras and panic buttons in buses. Sir, how can installation of CCTVs and panic buttons in buses serve the purpose of having an armed personal in public buses? Security of women passengers has always been of prime importance for the Kejriwal Government. We strongly recommend reinstating these CDVs as Bus Marshals for safeguarding our passengers.

Contd..2..



-2-

Moreover, due to this order, Bus Marshals were rendered jobless all of a sudden. This not only adversely impacted the security of women and children in public buses, but also threw these bus marshals out on the streets. Many of these bus marshals were totally dependent on this job for running their families. Removing these bus marshals all of a sudden is a heartless move that this elected government has always opposed.

We have given numerous directions to the department to reinitiate the process of engaging bus marshals. However Services is in your domain, so this decision needs to be taken at your end. We request you to kindly look into this matter humanely as this needs your urgent attention. As the elected government in Delhi, we are ready to extend all possible help and support required to restore bus marshals to their jobs. We hope that this matter will be considered and a positive decision is taken by your goodself at the earliest.

With kind regards,

Yours sincerely,



(ATISHI)

Shri Vinai Kumar Saxena,
Hon'ble Lieutenant-Governor,
Government of NCT of Delhi,
Raj Niwas,
Delhi-110054.